



## QUALITY POLICY

The absolute integrity of Kerman's business dealings with our clients has been, and will continue to be the corner stone of this Policy.

Reliability of performance and the attainment of high quality standards will ensure client satisfaction.

Kerman will continue to achieve these objectives through:

- senior management actively reviewing company quality systems and procedures.
- personnel supporting and actively ensuring Kerman quality systems are implemented.
- providing competency training in quality standards for Kerman personnel.
- our employees and subcontractors recognising that quality is a team responsibility.
- building alliances with suppliers where practical to ensure the supply of quality products and services.
- striving for improvement in design and innovation.
- identifying quality standards that are acceptable and practicable.
- identifying and rectifying quality issues quickly and effectively when they occur.
- undertaking system audits to ensure quality standards are maintained.

The ability of the Quality Plan and supporting systems to operate successfully on each project is largely determined by its implementation. Kerman's Project Team, field personnel and subcontractors supported by Kerman senior management are committed to ensuring that all Quality systems are carried out in a co-operative and efficient manner.

